

NEW!

Camp Refund Policy 2025

Camp Session Start Date	Refund Deadline to receive 100%	Dates eligible to receive 50% refund	Dates eligible to receive 25% refund	Non-refundable on or after
June 9	May 10	May 11-25	May 26-June 8	June 9
June 16	May 17	May 18-June 1	June 2-15	June 16
June 23	May 24	May 25-June 8	June 9-22	June 23
June 30	May 31	June 1-15	June 14-29	June 30
July 7	June 7	June 8-22	June 23-July 6	July 7
July 14	June 14	June 15-29	June 30-July 13	July 14
July 21	June 21	June 22-July 6	July 7-20	July 21
July 28	June 28	June 29-July 13	July 14-27	July 28
August 4	July 5	July 6-20	July 21-August 3	August 4
August 11	July 12	July 13-27	July 28-August 10	August 11

Camp Refund Policy

See chart for dates

How to Request a Refund:

You must submit an [Activity Modification Form](#). The submission timestamp on this form will determine your eligibility for a refund based on the policy above.

Important Notes:

Missed Camp Days: Refunds or prorations will not be given for missed camp days due to illness, vacation, or other personal reasons.

Exceptions:

Refunds and prorations will be granted under the following circumstances and must be requested in writing:

- **Medical Reasons:**
A doctor's note is required.
- **School Conflicts:**
If the camp overlaps with Skokie school district dates.
- **Religious Holidays:**
Conflicts with religious observances will be honored.

Camp Transfer Policy

Eligibility:

Campers may transfer to a different camp session or camp program if space is available. Transfers are subject to availability and cannot be guaranteed.

Fee Adjustments:

- **Higher Fee:**
If the new session or camp has a higher fee, the difference must be paid at the time of transfer.
- **Prorated Fees:**
If a transfer occurs after the start date of the original camp, the fee will be prorated based on
 1. Days attended in the original camp
 2. Days missed in the new camp.
- **Non-Transferable Camps:**
Contractual Camps have restrictions and transfers are not allowed within one week prior to the camp's start date. These camps are identified in the camp program guide at the top of each page.

Camp Waitlist Policy and Process

Waitlist Notification Process:

Parents will only be notified when a spot becomes available.

15 Days or More Before Camp Start Date:

- Staff will notify waitlisted participants, in order, via email.
- Participants have 24 hours to respond to secure the spot. If staff do not receive a response within 24 hours, the participant will be removed from the waitlist, and the next person will be contacted.

14 Days or Less Before Camp Start Date:

All waitlisted participants will receive an email with an open spot notification. The first person to respond will receive the spot.

Securing a Spot Process:

Once the roster spot is confirmed with the camp supervisor, payment in full must be made within 24 hours to finalize registration. If payment is not received, the registration will be cancelled and the spot will be offered to the next participant.

Waitlist Removal:

Waitlist spot will be lost if there is no response or payment made within the required 24-hour window. Participant will be removed from the waitlist. If you would like to be removed from the waitlist, please contact camp supervisor.

To process your request, we ask you to complete an [Activity Modification Form](#) online or with a Customer Service Representative at a park district facility. Any credit due from a refund will be first applied to any household balance that exists. All refunds will be processed within two weeks of receipt of the original request.